

Crisis Intervention Worker

SALARY: \$23.00/hr

JOB TYPE:

Full Time, Day Shift:

The Hamilton-Wentworth Chapter of Native Women's Inc.* is currently accepting applications for the position of **Crisis Intervention Worker** (Full Time, Day Shift).

OVERVIEW:

- The Crisis Intervention Worker, under the direction of the Executive Director, will provide physical, mental, emotional, and spiritual case management and direct supports to women and children seeking emergency shelter services.

RESPONSIBILITIES:

- Engaging with clients and community members in a respectful, non-judgmental and supportive way that helps to improve their health and well-being, develop life skills, increase their sense of belonging, and build resilience;
- Develop and implement monthly programming (i.e. life skills development, recreation and outings) assistance in the gathering and development of traditional and non-traditional resource material.
- Incorporate Indigenous Culture as a way of being and knowing in the organization;
- Complete intakes, safety plans, case notes, incident reports, plans of care, etc. within transitional housing environment.
- Participating in case conference(s) / review(s) and all relevant case management meetings.
- Reporting all disclosures, safety plans and serious occurrences to appropriate contact.
- Performing light cleaning, laundry, and cooking duties;

QUALIFICATIONS:

- College diploma in social services or closely related field and a minimum of 3 years' experience in associated field;
- Knowledge and experience working with a range of issues impacting youth, women and children including homelessness, violence against women and children, poverty, mental health and substance use;
- Demonstrates Indigenous cultural competency including awareness, knowledge and understanding of the impacts of colonialism and systemic issues;
- Case management and program development experience. Including knowledge of various resources to support people with diverse needs to achieve their goals;
- Knowledge of de-escalation techniques, harm reduction, and crisis management;
- Intermediate computer literacy skills including Microsoft office suite and databases;
- Non-violent Crisis Intervention and Trauma Informed Training;
- Knowledge and understanding of the Child and Family Services Act.
- Must have or obtain, within 30 days of hiring date, a Vulnerable Sector CPIC.

Please submit a cover letter and resume to apply@oigroup.ca

*The Hamilton-Wentworth Chapter of Native Women's Inc operating as Native Women's Centre (NWC) is an Indigenous lead not for profit organization providing a secure and empowering environment for women and children fleeing domestic violence, suffering from homelessness, and/or human trafficking. We are culturally based and committed to creating positive outcomes for Indigenous women and their children. As a staff member of NWC you will have opportunity for professional growth and access to traditional ways of being and knowing. We strive to uphold pre-colonial management and policy structure, while being supportive and maintaining a positive work atmosphere.

Benefits:

- Dental care
- Employee assistance program
- Extended health care
- Life insurance